

Hello Guest,

Welcome to Hwy 22 RV Park/ The Americana Guest cabin/ The Red Arrow Guest RV, I hope your journey was pleasant and comfortable. Allow me to introduce myself as owner, Annetta Kelley and my husband as co-owner, Rick Kelley. If you need to contact me, you can reach me at (580)371-7447. Otherwise, you can email me at [hwy22rvpark@gmail.com](mailto:hwy22rvpark@gmail.com). Please don't hesitate to reach out to me if you have any questions or need anything, I would be more than happy to help.

Before you settle in, I would like to make you familiar with a few of the most important house rules at our Guest rentals. These are in place to ensure that your stay with us will be as comfortable as possible.

Please take a minute to read each rule carefully to avoid possible injury or additional charges.

### ***1. Occupancy***

The Americana cabin comfortably accommodates 2 adults. Guest are not allowed to exceed recommended room capacity.

### ***2. Housekeeping***

Only available for more than 3-day stays, Towels will only be refreshed upon request.

### ***3. Noise***

Quiet hours are 10:00 PM to 7:00 AM, Please keep noise levels to a minimum after 10:00 PM for a relaxing environment for other guests.

### ***4. Pets***

We do not allow pets of any kind in The Americana/ The Red Arrow Guest RV, we apologize for any inconvenience!!!

**5. Check out time** is at 11:00 Am. Please ensure you check out by the specified time so that cleaning can begin shortly after. Before you check out, please ensure that all dirty towels are

placed in the shower, Television is powered off, AC/Heater is powered off, remote and key are left on the dining table.

**Check in Time** is 2:00 PM, The morning of your arrival date you will receive a 4-digit code to the Key box to gain access to the key as well as the Wi-Fi code. If you do not receive the code, please feel free to contact me at 580-371-7447.

### ***6. Loss or Damages***

If cabin or RV are left extremely dirty during a stay, guest will be charged the amount it cost to clean, repair or replace plus \$50/hr labor fees to return cabin or RV to its original state. This includes missing/damaged remotes, bedding, towels, TV's, appliances, fixtures, furniture, doors, lights, mirrors, and etc. We are a couple that are veteran and woman owned that have worked hard to create this space to be enjoyed and respected by every guest, we just ask that you return the courtesy.

I understand that accidents do happen. That's Life. In the unfortunate event that a guest has broken or damaged something, I do kindly request that it be reported immediately before checking out, as Guest will be responsible for damages.

### ***7. Smoking, E-cigarettes, candles***

For the comfort and safety of all guest, the Americana / the Wildwood is entirely a smoke free facility. Violation of this policy will result in a \$100 charge to the credit card on file if any type of smoking or candle burning occurs in the cabin / RV during your stay.

### ***8. Accidents/Injuries***

We are not responsible for accidents or injuries during your stay.

### ***9. Items left behind***

We are not responsible for lost or left behind items, if you do lose or leave behind an item.

Please contact us immediately at [hwy22rvpark@gmail.com](mailto:hwy22rvpark@gmail.com)

### **10. Reservations**

When a reservation is booked 100% of the total stay will be charged to the credit card provided.

### **11. Cancellations & No Shows**

Reservations may be canceled up to 48 hours in advance of the arrival date, Payment is non refundable after the 48 hour period. The same applies to no shows.

### **12. Forms of Payment**

We accept the following methods of payment: Credit cards- Visa, Mastercard, Discover, American Express, and debits cards. We do not accept check or cash.

### **13. Age Requirements**

Must be at least 18 years old

Rates/Policies are subject to change and may vary during high demand season, holidays, and special events.

***The Americana Cabin and The Red Arrow RV rentals have a strict 7-day maximum stay, NO EXCEPTIONS.***

### ***Privacy Policy***

We respect the privacy of all our guest, and are committed to protecting it. We do not share your private information.

Wishing you the Best stay!

Annetta and Rick Kelley